

## Program Outcomes

This form is due to the United Way one week before your first presentation.

**Agency:** InterServ

**Program (What is the agency doing to ensure that its mission is being met?):** Senior Nutrition

**Person Responsible:** Angie Gardner

**The “mission” of goal of the program:** Elderly and disabled avoid premature nursing home placement through appropriate nutrition.

**Community Need Addressed:** Basic health and nutrition needs for seniors

**United Way Focus Area (Please select one):** Health

Program Activities	Outputs	Target 2009	Achieved 2009	Target 2010	Outcomes Maximum of 3 Outcomes	Indicators Maximum of 2 Indicators per Outcome	Target 2009	Achieved 2009	Target 2010	Data Source/ Collection Method
<i>What the program does to fulfill its mission</i>	<i>Direct products of the program. Examples: referrals, meals provided, shelter residents</i>				<i>The “mission” or goal of the program- What are you trying to accomplish?</i>	<i>What tells you that what you are doing is working?</i>				<i>Where the data comes from. How was it obtained?</i>
Meals delivered to homebound	Meals delivered/seniors	76,344	<b>64,410</b>	57,766*	<b>1.</b> Homebound seniors requiring nutritious meals in order to stay healthy and avoid nursing home placement have access to daily meals.	<b>1)</b> Homebound seniors requesting meals are assured of optimal service in home-delivery of meals.	100%	<b>86%</b> (392 served / 458 requests) waiting list for services	80%	NAPIS database review
Health/well-being checks	Clients served	195	<b>392</b>	350		<b>2)</b> Homebound seniors have assistance when necessary as a result of home visits by volunteers and staff.	100%	<b>100%</b> (1,272/1,272)	100%	Client file review
	Requests for assistance when meals delivered	N/A	<b>1,272</b>	1,200						
Meals served at congregate meal site for seniors	Congregate meals served at sites	22,656	<b>17,170</b>	17,868	<b>2.</b> Seniors requiring nutritious meals and regular social interaction in order to stay healthy and remain living independently in their own homes have access to daily meals and socialization.	<b>1)</b> Clients report enjoying a better quality of life because of volunteering, socialization and additional services offered at meal sites.	75%	<b>85%</b> (34 / 41 returning survey)	87%	NAPIS database review
	Clients served	455	<b>179</b>	200		<b>2)</b> Increased usage of congregate meal sites by Baby Boomers and seniors aged 60-68 years.	20%	<b>20%</b> (35 / 179)	22%	Survey
	New Clients	91	<b>35</b>	44						
	Clients returning survey	N/A	<b>41</b>	100						

\* Funding for Home Delivered Meals was decreased by the Area Agency on Aging beginning in July, 2009. We have adjusted targets downward to reflect these cuts. Demand for Home Delivered Meals has risen but cannot be accommodated due to funding cuts; as a result, we have begun a waiting list for this service.